



*TeamMood* helps Scrum  
Masters to better manage  
their teams

Field  
**Agile Software Development**  
Location  
**France**  
Team members  
**500**

## *TeamMood helps scrum masters to better manage their teams*



Jean-Baptiste is part of the management team in charge of an e-commerce platform at a French retail outfit. In keeping with their agile approach, he decided to use TeamMood to get a daily reading of team morale.

### *The context*

Jean-Baptiste started using TeamMood as a management tool for Scrum Masters. The company was already carrying out team surveys on a yearly and trimestrial basis but he wanted a solution that would give him daily results. TeamMood was gradually rolled out to the rest of the company at the changeover of a Scrum Master.

### *How does Jean-Baptiste use TeamMood?*

- 1 To help Scrum Masters manage their teams
- 2 As leverage to defend employee interests
- 3 To communicate information and get closer to his teams

*“TeamMood is a tool for Management 3.0.”*



## *To help Scrum Masters manage their teams*

When managing a team of Scrum Masters, how can you know if they're effective at their jobs? Jean-Baptiste uses TeamMood to measure happiness at work on a day-to-day basis. A summary of each team's results is sent to their respective Scrum Masters every week.

For Jean-Baptiste, what's crucial with TeamMood is how the results are used. *"I don't just look at the score for each team. What's more important is to see how a Scrum Master responds and helps the team navigate their way through any problems that arise."*

Certain Scrum Masters even keep their team's mood posted on their screen display so they can take immediate action in the face of changes in mood.

*"TeamMood provides me with team feedback and allows me to defend their interests."*

## Looking out for the team

With TeamMood, Jean-Baptiste can get a quantitative and objective reading of team satisfaction (or dissatisfaction).

For instance, when the building management service decided to stop having a food truck come at lunchtime each day, the reaction was immediate and unanimous (*“Hands off my food truck”*). TeamMood provided the objective argument necessary to overturn the decision.

## Communicate information and lead teams

*“We put a rule in place: if a problem arises, we ask the person concerned to leave a comment so we can find out what caused it. How we process a low score due to bad weather will be different to how we tackle a problem with a work-related cause.”*

TeamMood is a forum for exchanging and communicating information and it also contributes to a good work atmosphere. *“Following a sports event at work, employees exchange good-natured banter in the comments.”*

*“TeamMood gives me access to information that wouldn't otherwise be shared.”*

*Let the TeamMood app help you  
track the well-being of your team*

**Get Started**

*TeamMood*